ADEL

BY **WADA**

FAQs

General

1. What is ADEL?

Launched in January 2018, the World Anti-Doping Agency's (WADA) Anti-Doping eLearning Platform (ADeL) supports the anti-doping community by providing education solutions for athletes, their support personnel and other stakeholders. With more than 107,000 users, ADeL has become the central hub for WADA's eLearning courses and educational resources, including the Code Implementation Support Program (CISP), which the Agency developed to help Anti-Doping Organizations (ADOs) with implementation of the 2021 World Anti-Doping Code and International Standards that enter into effect on 1 January 2021.

In **January 2021**, ADeL (Anti-Doping eLearning platform) will change to ADEL (Anti-Doping Education and Learning). The new ADEL platform will have a modernized look and feel; and, will feature a wider range of educational courses and resources for more target audiences as identified in the Code and International Standard for Education (ISE). ADEL will also provide new opportunities for the clean sport community to access technical help on a range of anti-doping topics. The URL of www.adel.wada-ama.org will remain the same.

2. Who is ADEL for?

ADEL is a new global platform that provides education and learning opportunities for those who need to know about all things clean sport and anti-doping.

- If you're an athlete, coach, parent, medical professional or play another role in supporting athletes then you will find education programs for you.
- If you're an anti-doping practitioner, you will find learning opportunities to help you undertake your role and resources to support you to develop your anti-doping program.

Visit ADEL to get educated or to find resources to help you develop your anti-doping programs.

3. What's on ADEL?

ADEL has a range of interactive education courses and information resources available in our 'ADEL Academy' section as well as opportunities to connect with others involved in anti-doping. Our aim is to help people get educated and for them to find the technical anti-doping help they need, quickly and easily, when they need to.

All things Education	ADEL offers a range of education courses and information resources that can be used to support the delivery of an education program. On ADEL you can find: • eLearning • Resources for athletes • Resources for athlete support personnel • Quizzes • Videos • Webinars And more!
Technical support to the anti-doping community	ADEL offers anti-doping practitioners and those working in sport a range of learning opportunities to support their clean sport efforts. Our Code Implementation Support Program (CISP) offers a range of resources related to the Code and each International Standard helping practitioners to develop and improve their anti-doping programs. In our CISP resource channels you can find: • Checklists • Factsheets • Presentations • Pre-recorded webinars • Video tutorials • Resources you can share with your target audiences • And our CISP 'live' webinars series Find other users who are similar to you in our community resource channels. In these channels, you can connect, share, ask questions, find answers and learn together. In time, ADEL will provide training and professional development opportunities for core anti-doping practitioner roles (to come in 2022).

4. When will ADEL become available?

We aim to launch the new ADEL platform in early **January 2021**. You will receive further communication before the final launch date. For existing users, you will receive an email from the ADEL Team about your username and information needed to sign in.

5. How many languages will ADEL be available in?

Navigation elements

At the launch, the navigation elements (buttons, menus, etc.) of the new ADEL platform will be available in English and French; Spanish is planned for the first quarter of 2021. For the other languages currently available on ADeL, they are in the process of being translated and will be available as soon as they are completed.

Education programs and information resources

We will aim to publish our new education programs and information resources specifically, for front-end users such as athletes, coaches and medical professionals in English and French as a minimum, with Spanish to follow shortly after. We are working with a number of Anti-Doping Organizations (ADOs) to translate courses into further languages and we will make these available as soon as they are completed.

CISP resources

For ADO practitioners, our current CISP resources will be migrated to the new ADEL platform in their existing languages. Most of our CISP resources are available in English, French and Spanish.

New Features

1. What are the new features available on ADEL?

- The new ADEL platform and the education content will be fully responsive to allow users to learn via a desktop, laptop, tablet or mobile phone.

- Learning can happen on the go with the option to complete the courses offline via the mobile app ADEL by WADA.

- Personalized learning plans as per your role and/or stage of development within the athlete pathway as an example.

- Gamification concept, including digital badges and points to collect as you learn.

- Centralized ADEL Academy for all education offerings.

- Community learning and question and answer center for people working in the anti-doping industry.

- Simple reporting dashboard and customized reports function for sport and country administrators.
- A dedicated ADEL Helpdesk page with articles to help users solve common issues.

Transition from ADeL to the new ADEL

1. What are the major changes?

Change of name, logos and, look and feel

ADeL (Anti-Doping eLearning platform) will be replaced by ADEL (Anti-Doping Education and Learning). The new ADEL platform will have a modernized look and feel, with improved visuals; and, will feature enhanced accessibility designs/fonts that are more universal and facilitate usability and learning. The URL of www.adel.wada-ama.org will remain the same.

Education content/resources offering

Different education programs will be available for different user roles and levels, enabling learning to be tailored to the different stages of development. As an example, in the new ADEL platform the role 'athlete' will be divided into international-level athlete, national-level athlete, talented athlete, youth athlete, children and school sport (in line with the Athlete Pathway set out in the WADA's Guidelines for the International Standard Education); and, will be provided with customized learning courses.

The education courses and information resources as shown in the table below (in the middle column) will no longer exist in the new ADEL platform. These courses will be replaced (in the right-hand column) and they are equivalent to the previous courses.

	Today's ADeL (Courses that will no longer exist)	New ADEL in January 2021 (New courses)
Course for athletes	ALPHA (certificate)	ADEL for International-Level athletes ADEL for National-Level athletes
		ADEL for Registered Testing Pool athletes

	Information Security Awareness for Everyone (iSAFE) (certificate)	an updated version will come in 2021
Course for coaches	Coach True (certificate)	ADEL for High Performance coaches
Major event course	ADeL for Tokyo 2020 Olympics (certificate)	ADEL for Tokyo 2020 Olympics (content upgraded in line with Code 2021)
Course for medical professionals	Sport Physician's Tool Kit (certificate)	ADEL for Medical Professionals ADEL for Medical Professionals at Major Games
eBook for parents	Parents' Guide	ADEL for Parents
eBook for students	University Textbook	An updated version will come in 2021
Course for ADO practitioners	ADO Kickstart (certificate)	Code Implementation Support Program (CISP) resources Training hub for ADO practitioners will be coming in phase 2.

2. What will happen to the previous ADeL platform?

The new ADEL platform will replace the previous ADeL platform. The previous platform will be decommissioned and no longer operational, accessible or publicly available after the launch.

3. What happens to my user account?

User account migration

Please take note of the different scenarios for existing user accounts migration:

- Users who have a valid email address (an email address that exists) on the current ADeL platform;

- will be able to login to the new ADEL platform with the same username. Therefore, there is no action required from you. We will communicate by email to inform you about your username when the new ADEL launches.

- Users who have duplicate accounts (more than one account) in the current ADeL platform;
  - The account created last (your most recently created account) will be migrated to the new ADEL platform if that the email address is valid.

- Users whose role is set as 'other' on their current ADeL user profile, even if you have a valid email address, your account will not be migrated, and you will need to re-register on the new ADEL platform.

Important: If you provided an invalid email address, your account will not be migrated, and you will need to re-register on the new ADEL platform - unless you verify your information and update your email address in the current ADeL so that we can migrate you. (Please refer to information for users with a valid email address above).

4. What happens to my previous education record and certificate(s)?

If you have completed an education course associated with a certificate, the education records (your score and the completion date) will be migrated to the new ADEL platform, together with your user account. The record will be available in a section called My Education Record under your profile. The record is kept for the purpose of validation (to evidence your prior learning) and for your reference.

Please take note that your past certificate(s) will not be migrated. If you need your certificate to prove you have completed a mandatory education program, for example, Medical Personnel attending the Tokyo 2020 Olympic Games, then our recommendation is that you download your certificate from the current ADeL platform and save this locally on your own computer for future reference.

When you successfully complete a course on the new ADEL platform, you will receive a new certificate.

5. Is my past education record and certificates(s) still valid?

If you are governed by an International Federation (IF) or National Anti-Doping Organization (NADO) and/or Major Event Organizations (MEOs) for the purposes of anti-doping, please check with each organization on the validity of your past certificates/education record.

If you are not governed by an IF, NADO or MEO, WADA reserves the right to check the validity of your past certificates/education record.

Technical Support

1. Who to contact if you have issues logging in?

A dedicated ADEL Helpdesk will be available and accessible from the ADEL public page (before signing in is required) and on the dashboard page (after signing in). You will have access to a list of articles with screenshots and detailed instructions to common issues, such as:

- Registration and sign in process
- Forgot username and/or password

The user guides will be available to download to help make the transition process easier.

In case you still need help, you can submit your question via the ADEL Helpdesk and a person from the ADEL team will review and respond.

2. What happens if you encounter problems in accessing and/or completing the courses?

A dedicated ADEL Helpdesk will be available and accessible from the ADEL public page (before signing in) and on the dashboard page (after signing in). You will have access to a list of articles with screenshots and detailed instructions to common issues, such as:

- Course enrollment
- Course completion and certificates

We are always working to add new support articles to help our users. In case you cannot find the answer you need, you can submit your request via the ADEL Helpdesk and a member of the ADEL team will review and respond.